






















**GARANTIE FOLIE SOLARE CU APLICARE LA EXTERIOR**  
**NEW WARRANTY FOR EXTERIOR FILMS OF SOLAR SCREEN**  
 INSTALLED IN EUROPE\*\*

INSTALLATION		DURATION OF THE WARRANTIES	
		Vertical (90°)	Ceiling (de 89° à 25°)***
Chrome 245 XC, 270 XC, 285 XC	Warranty Plus	10 years 	7 years 
Titane 250 XC, 275 XC	Warranty Plus	8 years 	5 years 
Natural 260 XC, 275 XC	Warranty Plus	8 years 	5 years 
Platine 80 XC, 60 XC, 44 XC	Warranty Plus	5 years	3 years 
Spectra 333 XC	Warranty Plus	10 years	No warranty
Spectra 22, 44 XC	-	5 years	No warranty
Clarity 245 XC	Warranty Plus	10 years 	7 years 
Natural 80 XC, 65 XC	Extension	3 years	No warranty
Platine 480 XC	-	5 years 	3 years 
Sky Black/White 99 XC	Extension	3 years	2 years 
Alu 50 XC, 70 XC, 80 XC	Extension	3 years	2 years
Cuivre 80 XC	-	4 years 	3 years 
Clear 4 XCG, 8 XC	-	5 years	5 years
Safe 4 XC	-	3 years	2 years
Bronze, Azur, Vert 80 XC	Extension	3 years	No warranty
Vista 90 XC, 99 XC	Extension	3 years	2 years 
Nickel 80 XC	Extension	4 years	2 years 
Cendre 95 XC	Extension	2 years	No warranty
Mat Acid-X	-	5 years	3 years
CU 20 dB36	-	4 years 	3 years 
<b>Maintenance conditions / cleaning frequency</b>		3 times 	4 times 
 <b>Mandatory sealing</b>		Silicone ; 0801 Soudal 794/796 Dow Corning	
		PVC Stripes**** ; Avery Supreme Oracal 751C Oracal Translucent KPMF K8800	

N.R.: application that is not recommended (thermal stress risk)

GP: «The Guarantee Plus » for films with GP mention (see table above) is a «labour» guarantee 15\$ (us dollar) / m<sup>2</sup> offered on top of the film, and covering the accused during the dangerous period known as the guarantee period minus one year, and as far as the guarantee conditions end edge sealing were respected. At the end of this period, the usual guarantee of the simple replacement of the accused surface of film will, of course, be maintained.

For other films without the GP mention the simple replacement of the accused surface of film will be ensured, without any other compensation. **Extension** is an option offered by Solar Screen on the basis of no experience product/manufacturer offering the possibility of increasing the **film** warranty, at the rate of 1€/m<sup>2</sup> (pre-tax) per additional year, maximum 2 additional years in vertical installation only.

**IMPORTANT : CARE INSTRUCTIONS WINDOWS**

The mentioned warranty changes for the following cases:

- Tinted and/or metallized glass - Industrial zones - High-salty environment areas ( Near coast < 5 km) - Areas > 800 height meter
- Apply for the new silver-and natural range with a shortening of 3 years and for all other films with a shortening of 1 year.  
 Important: Temporary appearance

Example :

- Chrome 285XC (Vertical installation in London on clear glass): 10 years product warranty and 7 years installation warranty.
- Chrome 285XC (Vertical installation in Manchester on tinted glass): 7 years product warranty and 4 years installation warranty.
- Cuivre 80XC (Vertical installation in Liverpool on tinted glass): 3 years product warranty and without installation warranty.
- Natural 275XC (Vertical installation in Birmingham within a high-salty environment): 5 years product warranty and 2 years installation warranty.
- Vista 90XC (Vertical Installation in Bristol on tinted glass): 2 years product warranty and without installation warranty.

**DO NOT HESITATE TO CONSULT US TO VALIDATE THE WARRANTY OF YOUR PROJECT!**

The warranty concept relates to the cracking, yellowing, peeling and the demetallization of the film, as far as all the above conditions were observed and that the guarantee certificate on which figure the production batch number of the film (see in the tube) is well supplemented and turned over to SOLAR SCREEN for each application. Please also send high-resolution images for each installation over 200 m<sup>2</sup> to us.

Lastly, at the opposite of an interior application film, the external ones suffer more from the solar radiation of atmospheric pollution... also the period of guarantee for external films can in certain cases be compared to the lifespan of internal films.

\* The previous conditions are cancelled and replaced by the new conditions

\*\* North of the 40<sup>th</sup> parallel north except for southern Spain and Italy, for other regions of the world the guarantee is divided by two

\*\*\* For applications below 25°: No warranty.

\*\*\*\* On glazing without a frame allowing the use of silicone, it is now possible to use 10mm pvc strips as sealing. Be sure to leave 3-5mm of space between the edge of the glass and the film, as well as a drying time of one hour, for the film, before applying the strips, dry, taking care to cover the free edge of the glass (3-5mm) as well as 5mm on the film.

The films for glazings SOLAR SCREEN distributed by SOLAR SCREEN INTERNATIONAL S.A profit from the following guarantees

### IN INTERNAL COATING

From 5 to 15 years according to the type of films

### IN EXTERNAL COATING

From 2 to 10 years according to the type of films

Only the warranty period which is published each beginning of the year on the card of the technical specifications istaken into consideration.  
The guarantee of the film relates to the peeling, the demetallization, the cracking or yellowing.

## CONDITIONS

### The guarantee is applicable if:

- 1 - The film was well installed by an applicator approved by SOLAR SCREEN
- 2 - If the applicator carried out well the good choice of the film according to the customer's user requirements and observed the coatings conditions of this one, in particular for external films.
- 3 - The end-user well observed the recommendations of maintenance (frequency) for the films, and especially for external films.
- 4 - The complaint is founded and well shows the defect of the film.
- 5 - The defect is noticed during the garantee period abd from as of the installation date.
- 6 - The present has been transmitted to SOLAR SCREEN in the 30 days following the installation date.

*Specified : a peripheral luminous edge is necessary to the dilation of the film to the sun. Inevitable small points like pinheads possibly visible with less than three meters are accepted.*

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## RECOMMENDATIONS

Once the film applied by the fitter approved SOLAR SCREEN, the user must take care of the good maintenance of film, with knowing :

- 1 - To wait 3 weeks before carrying out the first washing
- 2 - Not to use abrasives products, Ammonia defective brushes or scrapers being likely to damage the surface of film
- 3 - To use a synthetic sponge or rubber scraper
- 4 - To wash regularly the film with clear water added with the non-abrasive product of cleaning of panes of your choice interial films need to clear once a year. External films need to clear three times a year vertical an four times a year horizontal.

*The guarantee SOLAR SCREEN is limited to the replacement of the accused surface of the film. SOLAR SCREEN declines any responsibility for the replacement labour and cannot be held for person in charge for the incidence of the film, its effectiveness and the possible thermal shocks being able to result from its installation. For more information, please refer yourself to the note of use like to the situation of use of the films. In horizontal plan, silicone is obligatory, as well as for the vertical plan, it's recommended to prevent any phenomenon of oxidation. Solar Screen assume no liability for the loss of mobile networks or other frequences wich can be caused by the installation of metallized films.*

## THE GUARANTEE IS ADDRESSED TO:

APPROVED FITTER

SEALS

CLIENT (USER)

## THE GUARANTEE CONCERNS THE FILM:

Type: \_\_\_\_\_ Surface: \_\_\_\_\_ m<sup>2</sup>  
 Installation Date : \_\_\_\_ / \_\_\_\_ / \_\_\_\_ N° of batch: \_\_\_\_\_  
 Photos attached: YES NO N° Production: \_\_\_\_\_  
 N° invoice SOLAR SCREEN: \_\_\_\_\_ Serial Number: \_\_\_\_\_